JANUARY 2022 **UPDATE** 

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

## KEY PERFORMANCE INDICATORS

The SORT Response Team has been active since the program launch and continues to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

## RESPONSE TEAM **OPERATIONS UPDATE**



Calls Handled by SORT\*

180

January

Cumulative\*



January

937



Calls Including an **Overdose** 

**82** 

Cumulative 564



Calls That Include **Buprenorphine\*\* Starts**  January



Cumulative



harm reductions supplies

Clients who accepted

January

Cumulative



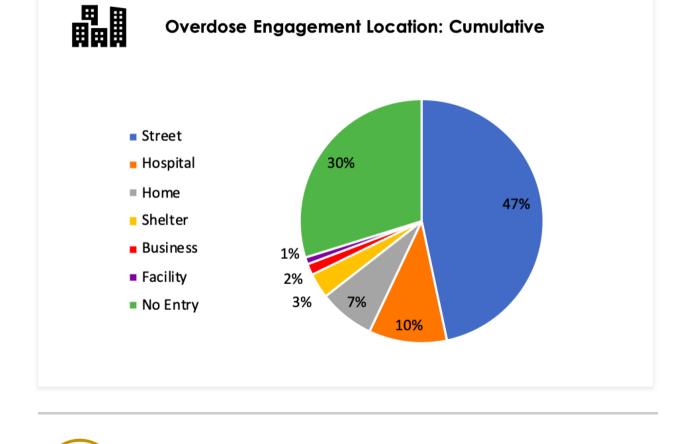


for 5 days during the month of January.

\*Cumulative counts are on data since pilot launch (August 2, 2021 – January 31, 2022). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose. Due to COVID and staffing challenges the response team was down

SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.

\*\*Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by

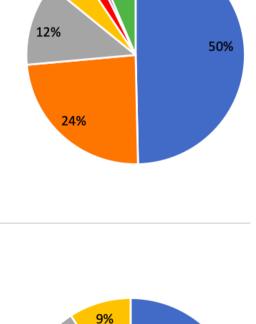






Client Characteristics

Black Latinx



2%

11%



Gender

**Living Situation** 

No Entry

Male

Fe male

Non-binary

Transgender Female

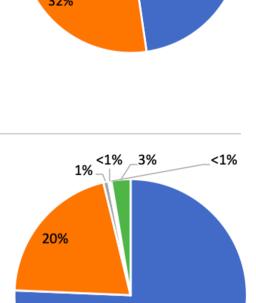
Transgender Male

Unsheltered

Housed

Sheltered

No Entry



48%

76%

**Post-Overdose Engagement Team** Rate of Follow Up

Client received Narcan in the past 3

The SORT Post-Overdose Engagement Team is

beginning their follow up efforts and continues to increase staffing and capacity. The team focuses on

persons experiencing homelessness and aims to achieve in-person follow up within 72 hours after an

interventions, and ongoing medical treatment.

overdose event. Engagement includes connections to case management, peer support, therapeutic

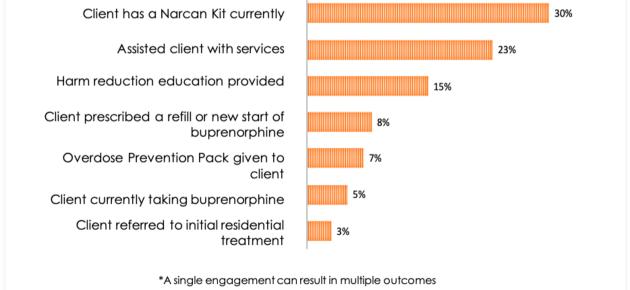
> \*Cumulative January n=281 n=67

POST-OVERDOSE

**OPERATIONS** 

**UPDATE** 

**ENGAGEMENT TEAM** 



months

Post-Overdose Engagement Outcomes: Cumulative

\*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – January 31, 2022). The team follows up with clients who had a recent overdose and did not refuse follow up (n=281). Note: the client pool has been expanded to include both unhoused and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client within 72 hours of an overdose. Engagement efforts were limited in December by COVID and related staffing issues. Referral Source: Cumulative\*

39% 911 Calls Non-911 Calls 61% \*As of December, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 calls)

For more information about the Street Overdose Response Team please visit: SORT\_Press\_Release.pdf

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clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and

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